Insight Consultancy and Research (ICR) Limited

Company No. 10922029 | VAT No. 309 0275 22 | 7 St John's Road, Harrow, Middlesex, HA1 2EY

Modern Slavery Statement

Our approach to preventing modern slavery and human trafficking

Financial year ending 31 August 2026 | November 2026

1. Introduction

Insight Consultancy and Research (ICR) Limited is committed to preventing modern slavery and human trafficking in our business and in our supply chain. Our annual turnover is below the £36 million threshold in section 54 of the Modern Slavery Act 2015, so we are not legally required to publish this statement. We publish it voluntarily because our clients, many of them public bodies, expect their suppliers to take this seriously, and so do we.

2. Our organisation

ICR is a specialist research consultancy delivering social, market and economic research for public and private sector clients. This statement covers ICR's UK operations. We are a small business working from an office and from home, and our UK team is made up of directly employed and contracted research professionals.

3. Our supply chain

Our supply chain is small and mostly UK-based. The main suppliers we work with are:

- fieldwork partners and freelance interviewers;
- print and mailing houses;
- online survey platforms and other software providers;
- IT, office and professional services.

4. Our assessment of risk

We consider the risk of modern slavery in our own operations to be low, because our work is professional and desk-based. The areas where risk could arise are in labour-intensive services we buy in, mainly face-to-face fieldwork and print and mailing services. We focus our checks on those suppliers.

5. Our policies

The following policies support this statement:

- our Safeguarding Policy, which sets out how we protect people who take part in our research and how concerns are reported;
- the Market Research Society Code of Conduct, which we follow as MRS members;
- written contracts with our suppliers that set out the standards we expect.

6. Due diligence

When we choose and work with suppliers, we:

- use suppliers we know, or check new suppliers before we engage them;

- require suppliers, through our contracts, to comply with the Modern Slavery Act 2015 and to tell us of any concern;
- expect fieldwork partners to pay their interviewers at least the National Living Wage;
- reserve the right to stop working with any supplier that does not meet these standards.

7. Training and awareness

We make sure our staff understand the signs of modern slavery and know how to raise a concern, as part of their induction and our safeguarding briefings.

8. Reporting a concern

Anyone who has a concern about modern slavery connected with our work can contact us in confidence at info@icr-me.com. We will look into every concern and take appropriate action, which may include reporting it to the authorities. In an emergency, call 999. The Modern Slavery and Exploitation Helpline is available on 08000 121 700.

9. Review and approval

We review this statement every year. This statement was approved by the Managing Director of Insight Consultancy and Research (ICR) Limited.